

## ISR and Unicharm



International Systems Research (ISR) is one of the first 10 Google Apps for Enterprise partners worldwide. ISR's CloudGate SSO ASP service currently delivers secure single sign-on software and services with advanced capabilities including two-factor authentication and security policy management to thousands of end users.

Unicharm Corporation, established in 1961 with head office in Tokyo, Japan is one of the largest manufacturers of household consumer products with almost 7,000 employees worldwide, and annual sales of 3.9 billion dollars. Unicharm's products include baby and child care products, feminine care products, health care products, cosmetic products, household products, industrial materials, food-packaging materials and more. Unicharm's products and technologies are currently available in more than 80 countries.

### **Challenge**

With the rapid growth of its global business, Unicharm was looking to unify various inconsistent company systems, reduce the cost of system expansion and reduce the workload related to e-mail management. For this purpose, Unicharm entrusted ISR to provide a solution to deploy Google Apps for 3500 users.

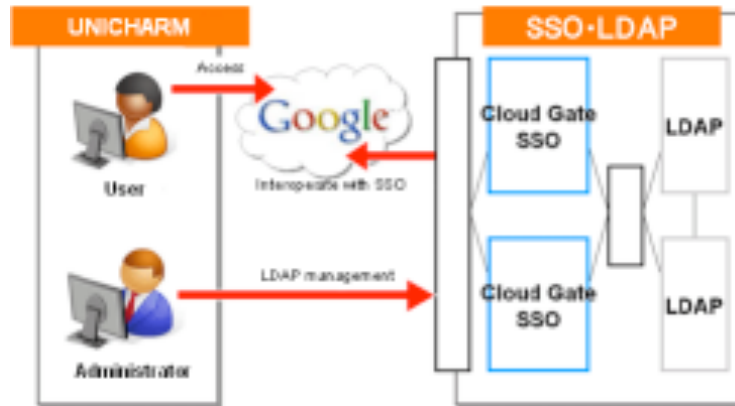
### **Solution**

First, ISR helped Unicharm determine the specifications for a highly secure system that could be easily managed and that would meet their requirements. These requirements included account management, security policy, and address book for the entire system. It was decided to

- Unify the domain and mail system for the entire company.
- Implement a shared Address book.
- Restrict external access for increased security.
- Establish a security policy that determines password strength and password expiration for users.
- Generate log to record who, when and where accesses the system.

Based on these requirements, ISR provided a solution comprising Google Apps Premier Edition, CloudGate SSO and CloudGate Address Book.

ISR set up Google Apps Premier Edition accounts for Unicharm's users and introduced a single sign-on system with customized functions. A special version of the CloudGate Address Book was developed to fulfill the shared address book requirement with LDAP integration so that employee address book information would be updated automatically and seamlessly.



## Result

Thanks to the ISR solution, today more than 3,500 Unicharm users can now access all of their web applications securely and reliably. Administration costs are now significantly lower, and expansion of the system for new business units can now be made easily and effortlessly.

To learn more about CloudGate SSO visit <http://www.isr.co.jp>